OpenFret Privacy Policy

Last Updated: November 26, 2025

OpenFret ("we," "us," or "our") is operated by Bradley Chippi, an individual residing in Michigan, United States. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use the OpenFret website, OpenFret RPG game, and related services (collectively, the "Service").

By using the Service, you consent to the practices described in this Privacy Policy. If you do not agree with this Privacy Policy, please do not use the Service.

1. Information We Collect

1.1 Information You Provide

We collect information you provide directly to us, including: email address (when using magic link authentication); Discord account information (user ID, username, avatar, and email when using Discord OAuth); guitar inventory data and specifications you enter; audio files, music, and images you upload; comments, session contributions, and other content you create; referral codes you use or generate.

1.2 Information Collected Automatically

When you use the Service, we automatically collect certain information, including: IP address; device information and browser type; pages visited and features used; game progress and usage patterns; timestamps and session duration; referral source information.

1.3 Payment Information

Payment processing is handled entirely by Stripe. We do not collect, store, or have access to your full credit card number, bank account details, or other sensitive payment information. We only receive confirmation of whether a payment was successful and store a simple record of your payment status.

2. How We Use Your Information

We use the information we collect to: provide, maintain, and improve the Service; process transactions and send related information; send you technical notices and support messages; respond to your comments, questions, and requests; generate AI-powered lessons, tabs, and personalized content; analyze usage patterns to improve the Service; detect, investigate, and prevent fraudulent or unauthorized activity; moderate content using automated tools; develop and train artificial intelligence and machine learning models.

3. Use of AI and Machine Learning

We use artificial intelligence and machine learning technologies throughout the Service. This includes:

AI Service Providers: We use AI services from OpenAI (ChatGPT), Anthropic (Claude), and Google (Gemini) to generate personalized guitar lessons, tabs, and interactive educational content. When you use AI-powered features, relevant information may be sent to these providers.

Content Moderation: We use OpenAI's moderation API to automatically scan comments and uploaded images for potentially harmful content.

Training and Development: Your User Content, including guitar photos, audio recordings, and session contributions, may be used to train, develop, and improve artificial intelligence and machine learning models. This use may occur with or without attribution to you.

4. Third-Party Services

We use the following third-party services to operate the Service:

Stripe: Payment processing. Stripe's privacy policy applies to payment information: https://stripe.com/privacy

Cloudflare: Traffic routing, security, and performance optimization. All traffic to our Service passes through Cloudflare's network.

Discord: OAuth authentication. When you sign in with Discord, we receive your Discord user ID, username, avatar, and email.

PostHog: Analytics and usage statistics for debugging and improving the Service.

Brevo: Email delivery for magic link authentication and communications.

OpenAI, Anthropic, Google: AI services for content generation and moderation.

Each of these services has its own privacy policy governing the data they collect and process.

5. Data Storage and Security

Your data is stored on servers operated by us at webenclave.com, using PostgreSQL databases and MinIO S3-compatible object storage for files. We implement reasonable security measures to protect your information, but no method of transmission over the Internet or electronic storage is 100% secure. We cannot guarantee absolute security.

6. User Content Visibility

Content you upload to collaborative features, community sessions, or public areas of the Service may be visible to and accessible by other users. You upload content at your own risk. We are not responsible for how other users may use or share content you make publicly available.

7. Data Sharing

We do not sell your personal information to third parties. We may share your information in the following circumstances: with third-party service providers who assist in operating the Service (as described in Section 4); to comply with legal obligations, such as responding to lawful requests from public authorities; to protect and defend our rights and property; to prevent or investigate possible wrongdoing; with your consent or at your direction.

8. Age Requirements

The Service is not intended for users who do not meet Discord's minimum age requirements. We do not knowingly collect personal information from children under these age thresholds. If we learn that we have collected personal information from a child under the applicable minimum age, we will take steps to delete that information.

9. Your Rights and Choices

9.1 Access and Correction

You may access and update much of your account information directly through the Service. For information you cannot access directly, contact us using the information in Section 13.

9.2 Account Deletion

You may request deletion of your account by contacting us. Note that some information may be retained as required by law or for legitimate business purposes, and content you have shared publicly or in collaborative sessions may persist even after account deletion.

9.3 Email Communications

By using the Service, you consent to receive emails from us related to your account, transactions, and the Service. You may opt out of promotional communications but will continue to receive transactional emails related to your account.

10. Data Retention

We retain your personal information for as long as your account is active or as needed to provide you with the Service. We may also retain certain information as required by law or for legitimate business purposes, such as resolving disputes and enforcing our agreements.

11. International Data Transfers

The Service is operated from the United States. If you are located outside the United States, please be aware that your information may be transferred to, stored, and processed in the United States where our servers are located. By using the Service, you consent to this transfer.

12. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last Updated" date. Your continued use of the Service after any changes constitutes acceptance of the new Privacy Policy.

13. Contact Information

If you have any questions about this Privacy Policy or our data practices, please contact us at:

Bradley Chippi

OpenFret

Website: https://openfret.com

— End of Privacy Policy —